

Access Key: Lakes Entrance

Gippsland Lakes Complete Health, Esplanade Lakes Entrance
271 Esplanade (Princes Hwy) Lakes Entrance

What is the space?

A large building that has aged care services, family, youth and children's services, counselling, health promotion and a Centrelink Agency.

How do you get there?

The building is opposite the Post Office.

By foot: there are accessible footpaths to the facility from all directions.

By car: there are parallel parking spaces in Barkes Avenue.

There is a disability parking space in Barkes Avenue (on the left-hand side of the one-way road.)

There is a large public car park on the corner of Barkes Avenue and Gray Street.

By taxi: taxis can drop off people outside the entrance.

By public transport: closest stop: 'Post Office' (20m away)

Public Transport Victoria link
VLine Timetable

Gippsland Lakes Complete Health

Other

- The entrance has an automatic door.
- Outside the entrance there is an undercover arcade with public seating.
- There is space to park an electric scooters at the entry point.
- There are no bike racks, but there are light poles and benches where bikes could be secured.

What is the environment like?

- When you enter reception through the automatic doors, there is a reception desk and staff to greet you.
- There is a waiting room with seating, some with armrests and some without.
- The entrance is vinyl and the waiting room is carpet.
- There is opaque glass for privacy from the street while you are waiting.
- There are plants in various locations around the reception area.
- Inside the building there is heating and cooling and the temperature is maintained at a comfortable level.
- We have many people visit our facility each day for appointments.
- There may be other people, including children, in the waiting areas. People may be talking in the waiting area.
- There are children's books in the waiting room.
- There is a desk with computers for clients using the Centrelink services.
- There are powerpoints for charging devices.

How do you navigate the space?

- The reception area has a unisex accessible toilet (RH) with a fold-down baby change table.
- There are feedback forms at Reception if you would like to provide feedback.

What barriers are there?

- Public parking close to the facility is limited. You may have to cross busy streets, but there are traffic lights.
- The large public carpark on the corner of Barkes Avenue and Gray Street is approximately 110m away.

Other information

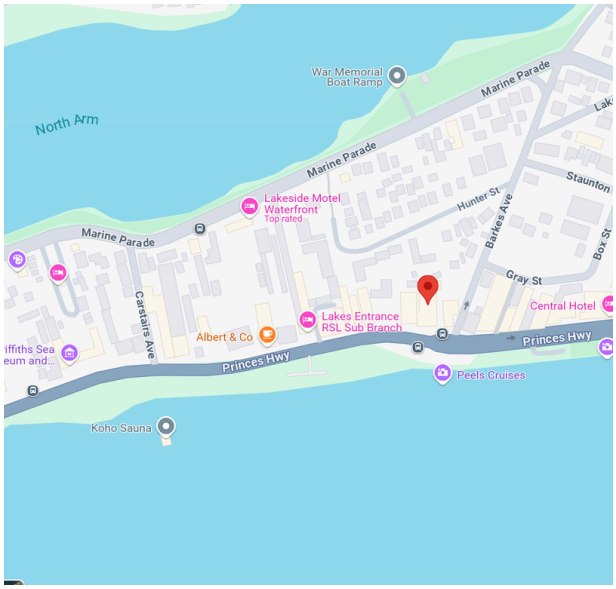
Monday to Friday: 8.30am – 5.00pm

(03) 5155 8300

hello@glch.org.au

PO Box 429, Lakes Entrance VIC 3909





Gippsland Lakes Complete Health