

Access Key: Bruthen

Gippsland Lakes Complete Health, Bruthen
51 Main Street, Bruthen

What is the space?

This is a community building that has a small medical centre with a visiting GP, nursing services and some allied health services.

How do you get there?

The entrance to Reception is on Main Street.

By foot: there are footpaths to the facility.

By car: there are parallel parking spaces on either side of the street outside the building. There is no dedicated disability parking space.

By taxi: taxis can drop off people outside the entrance.

By public transport: closest stop: Bruthen General Store (100m away)

Public Transport Victoria link

Gippsland Lakes Complete Health

Other

- The entrance to Reception has a ramp with rails on one side, and steps with rails on the other. There are no automatic door. It is an outward opening door.
- There is space to park an electric scooters at the entry point, or a wheelie walker inside opposite the Reception desk.
- There are bike racks outside the Post Office (30m away).

What is the environment like?

- When you enter reception there is a reception desk with staff to greet you.
- There is vinyl in the entrance and carpet in the waiting room.
- There is a waiting room with seating. There are a variety of chairs, with and without armrests and adjustable height.
- Inside the building there is heating and cooling and the temperature is maintained at a comfortable level.
- There is low lighting and soft music playing.
- There is a small selection of children's toys and books.
- We have people visit our facility each day for appointments and activities.
- There will be other people, maybe including children, in the waiting areas. People may be talking in the waiting area.

How do you navigate the space?

- There is a unisex accessible toilet.
- There is a baby change table in the nurses room, please ask Reception staff for access.
- There are powerpoints for charging devices.
- There are feedback forms if you would like to provide feedback.

What barriers are there?

The width of the ramp/stairs to Reception, and the outwards opening manual door requires some care if you have a pram or mobility aid. Please ask staff if you require assistance.

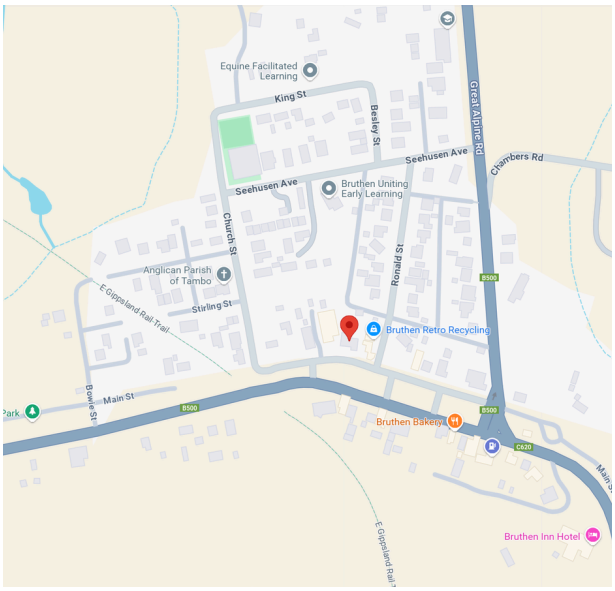
Other information

Monday and Wednesday: 8.30am – 12.30pm, Closed Tuesday, Thursday and Friday.

(03) 5155 8300

hello@glch.org.au

PO Box 429, Lakes Entrance VIC 3909



Gippsland Lakes Complete Health